

COMMERCIAL

TERMS AND CONDITIONS OF SALE:

DISCLAIMER

The Terms & Conditions below expressly set forth Claridge Products and Equipment, Inc.'s position and are not intended to be a full, comprehensive, and complete detail of each subject. Claridge reserves the right to alter, change, modify, expand, or discontinue any of the policies set forth below. Claridge further reserves the right to alter, change, modify, or discontinue its programs, policies, or relationship with any customer who violates Claridge's stated Terms & Conditions.

SPECIFICATION CHANGES

Claridge reserves the right to institute changes to material, parts, or design as well as to discontinue models, options, and/or parts without any prior notice. Price subject to change without notice.

ORDERS

All orders must be submitted in writing by US Mail, Fax, or E-mail. It is the Buyer's sole responsibility to check orders and their corresponding acknowledgments for accuracy. Minimum order of \$25.

ACKNOWLEDGMENTS + LEAD TIMES

Upon credit approval, orders will be manufactured and invoiced based upon the information on the acknowledgment. It is the Buyer's responsibility to notify Claridge of any acknowledgment discrepancies. Actual shipment dates may differ from acknowledged dates due to lack of credit approval. If an order is subject to a credit hold, it will be scheduled for shipment only after it is released from credit hold.

ON-TIME SHIPPING

Commercial Division orders for custom or made-to-order product are acknowledged within 72 hours of receipt of order, subject to credit approval. The projected shipping schedule shown on the acknowledgement provides a reliable date to help customers plan and manage schedules more efficiently.

CPR (CLARIDGE PRIORITY RESPONSE)

Claridge offers three levels of CPR: (1) CPR Urgent – a guarantee that the order will ship within one week once Buyer agrees to CPR terms; (2) CPR Express – a guarantee that the order will ship within two weeks once CPR terms are accepted; and (3) CPR Standard – a guarantee that the order will ship within three weeks once terms are accepted. If Buyer's order is shipped late, Claridge pays a 10% penalty for every day the order ships late – up to the total cost of the material.

CHANGE ORDERS

Claridge reserves the right to apply additional charges to the invoice for orders revised after manufacturing has begun. All changes must be in writing.

TERMS

For credit approved customers, all merchandise will be invoiced when shipped, with standard terms of net 30 Days. The Buyer agrees that Claridge shall have the right to assess interest charges of 1.5% per month on invoices not paid and received by Claridge within terms. The Buyer further agrees that Claridge has the right to change terms, suspend shipments, or refuse orders from any delinquent account.

SECURITY

The Buyer agrees that Claridge maintains a security interest in all merchandise sold by it to the Buyer until all monies have been paid to Claridge for said merchandise.

CANCELLATION

All orders are considered firm and cannot be cancelled except by consent from Claridge. Claridge reserves the right to assess a Cancellation Fee of no more than 25%, or as negotiated, for any order cancelled by the Buyer.

FREIGHT POLICY

Every effort will be made to ship in accordance with customer requested freight carriers. Claridge is not responsible for damage in shipment when product is shipped on a third party or collect basis. In the event of visible freight damage, note damage on the freight bill and notify the carrier at once for inspection. Note that carriers require reports of damage within 15 days. Failure to report visible damage or loss is the consignee's responsibility. Concealed damage identified after 15 days from receipt is the sole responsibility of the consignee.

SHIP DATES + DELAYS

If Claridge cannot ship products as scheduled due to causes beyond their reasonable control (force majeure), the ship date will be extended to compensate for the delay as determined by Claridge.

REDELIVERY OF FREIGHT

Two weeks notice is required when redelivery of merchandise will be required, or the actual cost for freight, restocking and rehandling, and storage, if applicable, will be billed to the customer.

RETURNS

Many Claridge products are made-to-order and may not be returned. Claridge reserves the right to refuse return of custom-made or specialty merchandise. All approved returns must be prepaid by the Buyer and are subject to a restocking charge of no greater than 25%. Merchandise must be returned unused, and properly packaged in original shipping carton.

WARRANTY

Claridge porcelain enamel steel markerboard and chalkboard writing surfaces are guaranteed for the Life of the Building. Other product in Catalog carries a one year guarantee against defects in materials and workmanship.

CUSTOM PRODUCTS

Modifications to standard products are available. Contact the factory – or the Claridge location nearest you for quotations.

MATERIAL DISCLAIMER

Slight color variations may occur on surface materials. Claridge cannot be held responsible for reasonable variances.

C.O.M. & SPECIAL FABRICS DISCLAIMER

Claridge cannot be held responsible for special fabrics that, in our opinion, would create unsatisfactory results for the intended application using normal manufacturing methods. Sampling may be required.

Indoff directed to:
www.ahutton.com
(860)632-2026